

Alcatel Phone Support

Is your message light flashing on your phone, but there isn't a voice message??? If so, read below for the fix.

How To: Clear a text message from your classroom phone.

Press the message button... it is the one that has an envelope on it, it is red, and if you're reading this it is probably flashing.

The display will show the number of new messages, both voice and text.

Press the down arrow... it is the bottom half of the up / down button.

The display will show option 1 – Voice

Press the down arrow...

The display will show option 2 – Send TxtMsg

Press the down arrow...

The display will show option 3 – Read TxtMsg

Press the OK button *while the display shows option 3- Read TxtMsg*

Read Your Message. The display will cycle through 3 or 4 pieces of the message. If it is a real text it will show the name, extension, the message, and the date & time it was sent. If it is bogus, it will show a 4digit number, CALL NOT ANSWERED, and the date & time it was sent.

Press the I (as in info) button.

The display will show option 1 – Call

Press the down arrow...

The display will show option 2 - Erase

Press the OK button.

The display will show the current date and time and you're done... *UNLESS* you had more than 1 text message, in which case you should start back at *Read Your Message* and go through them until you are done.